THE AURORAS



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Dear Owners

Two weeks have passed since the long awaited 2021 AGM with the new Trustees in place. This newsletter ushers in the start of a new and improved communication plan to the Body Corporate.

The intention of the new Trustees is to get hands on involved in ensuring the body corporate's investment is protected, whilst improving transparency and communication across activities taking place at The Auroras, so that ALL owners are kept up to speed with resource allocation and developments. Additionally, we aim to improve the response rate so that the frustrations that many owners have expressed will be addressed impartially and fairly.

We have been working hard to create a plan for the year ahead to **Make the Auroras Great Again!**

If you have the skillset and would like to get involved with any of the projects, please email <u>trustees@theauroras.co.za</u>.

We will keep you posted in future newsletters and please lookout for the work in progress website at www.theauroras.co.za







GENERAL PROJECTS

Fire Safety Compliance Deep Cleaning of all Areas Staff First Aid Training Uniform for Staff Green Bin Re-Labelling Replacement of Lift Buttons Insurance Compliance Recycling initiative Alignment with commercial units

SPECIAL PROJECTS

Electricity Tariff to Residential Rates Refresh of CCTV cameras Revamp of the Reception Area (Think Hotel Lobby) Complete Building Assessment Investigation of Dampness Issues Parking Lighting Study & Implementation Intercom System Study & Implementation Revamp of Guarding Station in U/G parking Repair of Woodwork/Decking

CONTACT INFORMATION

Managing Agent Portfolio Manager (UTH) Marusha Ragunanan: <u>marusha@uth.co.za</u> (All correspondence to Trustees)

Building Supervisor: Keshan Suredin facilities@theauroras.co.za (All building related issues, Security, Maintenance)

Trustees: Sunina (Chairperson), Ahmed, Nikisha, Anil trustees@theauroras.co.za (Escalations, Complaints re: managing agents, staff etc.)

Umhlanga Ridge control room 031 566 4906 / 031 566 2540

SOCIAL MEDIA

www.theauroras.co.za – work in progress Please email pictures to <u>info@theauroras.co.za</u> for consideration of the website and social media.

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